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Keep this guide handy

Volkswagen Financial Services



Finance. Insurance. Fleet. Mobility.

The handover

12

weeks

12 weeks to handover

Check your car over.

8

weeks

8 weeks to handover

You'll hear from British Car Auctions to fix an appointment.

1-2

weeks

1-2 weeks to handover

The inspection occurs and we receive the report.

Handy tips



Be sure to check your vehicle in natural daylight.



Give the vehicle a good clean and leave it to dry before you inspect it.



Check scratches, scuffs, chips and dents using the handy tool provided.



Check the tyres (including spare) and tyre tread.



Check all lights and controls to make sure they are all still working.

Bump and scratch measuring tool

Inside the lines, bumps and scratches are fine. Outside the lines – it's TLC time.

Dents:

- Up to 10 mm in diameter
- No more than two per panel
- Paint must not be broken

Scratches:

- Up to 25mm are acceptable
- Primer or bare metal must not be showing

Moulding and wheel arch trims:

- Scuffs and scratches up to 25 mm are acceptable
- Moulding or trim must not be cracked, broken or deformed

